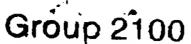
RECEIVED

SEP 2 8 2001

520.35693CX1



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

licants:

Y. TERAHAMA, et al

Serial No.:

09/846,615

Filed:

May 2, 2001

For:

METHOD AND APPARATUS FOR CONNECTING TERMINALS

IN A REMOTE CONSULTING SYSTEM

Group:

2152

Examiner:

T. Vu

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR §1.97 & 1.98

Assistant Commissioner for Patents Washington, D.C. 20231

September 27, 2001

Sir:

In the matter of the above-identified application, applicants are submitting herewith a copy of a communication from a foreign patent office in a counterpart foreign application and copies of the documents listed in the attached form equivalent to Form PTO-1449 for the Examiner's consideration.

This information disclosure statement is being submitted before the mailing date of a first office action on the merits.

To the extent the documents listed on the attached form equivalent to Form PTO-1449 are not in the English language, the requirement of 37 CFR §1.98(a)(3) for a concise explanation of the relevance is satisfied by an English

language version or translation of the foreign patent office report citing the documents.

It is respectfully requested that this information disclosure statement be considered by the Examiner.

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to the deposit account of Antonelli, Stout Deposit Terry, Kraus Account & No. 01-2135 (520.35693CX1) please credit any excess fees to such deposit account.

Respectfully submitted,

Carl I. Brundidge

Registration No. 29,621 (703) 312-6600

CIB/jdc

ANTONELLI, TERRY, STOUT & KRAUS, LLP

FORM PTO-1449 U.S. Department of Commerce (Rev. 4/92) Patent and Trademark Office										ATTY	. DOCKET NO.	SERIAL NO.				
										520.	35693CX1	09/846,615				
OSTATEMENT BY APPLICANT										APPLICANT TERAHAMA, et al						
SEP 2 7 2001										FILING DATE May 2, 2001			GROUP 2152			
U.S. PATENT DOCUMENTS																
EXAMINER INITIAL		DOCUMENT NUMBER							ſ	DATE	TE NAME CLASS SI		SUBCLASS	FILING DATE ICLASS IF APPROPRIATE		
															1	
			:													
														-	<u>·</u>	
																
												<u> </u>				
	_					<u> </u>	-	<u> </u>				•				
		,								· - · · · · · · · · · · · · · · · · · ·		<u> </u>				
							<u> </u>				:					
FOREIGN PATENT DOCUMENTS																
		DOCUMENT NUMBER							,	DATE	TE COUNTRY CLASS SUBCLASS		ABSTR	ACT		
		<u> </u>						Υ						YES	NO	
		7	1	6	8	8	8	9	7/	95	Japan			xx		
OTHER	DO	CUM	ENT	S (In	cludi	ng A	lutho	or, Ti	tle,	Date	e, Pertinent Page	s, Et	:c.)	= 		
	Y. Kobayashi, "A New Stream in Telemarketing Fusion of C/S System and PBX", Nikkei															
		Computer, Nikkei PB Inc., August 7, 1995, No. 371, pp. 67-69.														
		S. Nakagawa, et al "Remote User Support System on Campus Network", IPSJ SIG Notes, Information Processing Society of Japan, May 24, 1996, vol. 96, No. 52, pp. 17-24.														
			mati	J.1 1 1		y 5	Juiety	. J. J.	apai	, ivia	, 2.4 , 1000, 10 1. 90	, 140.	v=, pp. 1/2	-		
EXAMINER D								DATE CONSIDERED								
										_	n citation if not in c	onfor	mance and n	ot		

(Form PTO-1449 [6-4])

RECEIVED
SEP 2 8 2001
Group 2100